

Delta Scale

Situation

Delta Scale, with 45 employees/users was interested in implementing AccessEnforcer™ to enhance its network security and address protection from intrusions, spam, viruses and web based threats. Its network protection prior to AccessEnforcer was far from comprehensive.

Delta Scale recognized that spam continued to consume inordinate amounts of employee time and web surfing had begun to impair employee productivity. For instance, employees were spending far too much time with personal Internet activities such as online banking, eBay shopping, chat rooms and music downloads on company time. The resulting network slowdowns stemming from personal Internet use, spam and junk mail was also an easy excuse for incomplete work.

Unfortunately, existing tools offered Delta Scale no reasonable way to control their chaos.

Enter AccessEnforcer

Implementing AccessEnforcer, Delta Scale immediately halted its problem with junk mail without interrupting vital email communications with key customers and vendors. AccessEnforcer also provided management with critical reports to document web traffic behavior of users to include accessed sites and session durations. This information enabled Delta Scale to immediately establish and enforce policies and procedures for Internet access and use. With AccessEnforcer, Delta Scale was successful in closing the gap between setting and enforcing policy - in a matter of days - to drive real changes in employee behavior on web usage.

Implementation Details

Calyptix worked with NetSouth, an authorized Calyptix Security Reseller Partner, to deliver the right solution to Delta Scale. Combining AccessEnforcer's features with Microsoft Exchange Server created a solution that met Delta Scale's functionality, scalability, maintenance and administrative needs and provided tremendous improvement in network and employee productivity.

The Results

Spam:	99.9% Eliminated
Network bandwidth:	75% Improvement
Network intrusions:	120 blocked per day (average)
Employee Productivity:	35% increase
Other:	100% IT nonperformance excuses eliminated

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“ We were expecting improvement in areas such as junk mail and intrusion protection. But the total turnaround in employee productivity and attitude has been astounding. ”
Anne Moore, IT Manager, Delta Scale

“ AccessEnforcer's unified features provide a comprehensive solution that seamlessly integrates with Active Directory to leverage what Microsoft Exchange Server begins to do. With AccessEnforcer sitting outside the perimeter, we're confident that issues don't get released inside the network. Operation is efficient and worry-free. ”
Mark Wertz, Owner and Chief Technician, NetSouth

**Delta Scale Inc.
is one of the Southeast's
largest providers of scales,
weighing systems and
calibration services.**